# **Priyal Shah**

priyalsh@andrew.cmu.edu · (412) 867-7916 · linkedin.com/in/priyalshah07/ · github.com/priyalshah07 · USA

#### EDUCATION

Carnegie Mellon University, Pittsburgh PA

## Master of Information Systems Management

Coursework: Data Focussed Python, Data Science for Product Managers, Database Management, Financial Analytics, Managing Disruptive Technologies, Time Series Forecasting, Decision-making under Uncertainty

## University of Mumbai, Mumbai, India

## Bachelor of Technology in Computer Engineering

Coursework: Data Mining and Warehouse, Artificial Intelligence, Machine Learning, Statistics, Business Communication

#### PROFESSIONAL EXPERIENCE

Data Science Intern, Miscot Systems, India

- Automated ETL error-handling framework in **Python** (**Pandas**, **NumPy**), reducing manual intervention by 70% and enhancing data accuracy from 80% to 95%, leading to a 20% reduction in processing time
- Optimized **SQL** queries, cutting execution time by 40%, while accelerating ML deployment by 30% via **Docker** and collaborating with cross-functional teams to generate data-driven business recommendations
- Spearheaded development of interactive **Power BI** dashboards with advanced **data visualization**, transforming customer behavior analysis and accelerating reporting cycles by 30%, communicating insights to stakeholders

## ACADEMIC PROJECTS

## Customer Churn Prediction and Clustering, Carnegie Mellon University

- Generated a Machine Learning pipeline leveraging Random Forest, Logistic Regression, and K-Means clustering algorithms that identified high-risk customers with 87% accuracy, improving prediction precision by 32%
- Implemented Naïve Bayes and multi-class Support Vector Machine algorithms to predict ratings across 6K reviews

# ClimaTrip: Smart Travel Planner, Carnegie Mellon University

- Designed a **Python** based recommendation system leveraging statistical analysis of historical climate data, **web-scraping** tourist information, and OpenWeather **API** to deliver travel insights based on user preferences
- Streamlined an efficient **ETL pipeline** with automated caching mechanisms using **BeautifulSoup** and **Pandas**, optimizing data extraction from 4 sources while maintaining data quality and integrity

# Sales Performance Analysis Dashboard

- Architected an interactive Power BI dashboard analyzing sales data for data reporting, revealing 5+ key customer behavior patterns and uncovering potential revenue opportunities
- Engineered sophisticated data models using **Power Query** and advanced **DAX** formulas on 178K transactions, highlighting top-performing and loss-making products to drive data-driven pricing and inventory decisions
- Monitored critical **KPIs**, revealing that the Consumer Segment contributed to 51.48% of total revenue, calling for targeted marketing initiatives to elevate engagement

## SKILLS

Programming and Cloud: Python, SQL, R, Docker, Git, Microsoft Azure Data Analysis Tools: PowerBI, Tableau, MS Excel, Alteryx, Looker, DAX, VBA Machine Learning and Artificial Intelligence: Scikit-Learn, TensorFlow, Time Series Analysis, Marketing Analytics Data Engineering and Databases: ETL Pipelines, Apache Airflow, MySQL, PostgreSQL, Snowflake, Databricks Python Libraries: Pandas, NumPy, Matplotlib, Seaborn, Plotly, BeautifulSoup, MATLAB

## LEADERSHIP EXPERIENCE

# Vice President, Society for Data Science Club - S4DS, University of Mumbai

- Mobilized a cross-functional team of 100+ peers to design 7 data-centric events, resulting in 500+ attendees
- Pioneered LLM-powered report generation system, boosting summary quality by 30% for departmental analytics

08/2024 - 12/2025

12/2020 - 06/2024

06/2023 - 07/2023

01/2025 - 02/2025

01/2025 - 02/2025

10/2024 - 11/2024

09/2022 - 09/2023