

EDUCATION

Northeastern University— Boston, MA

Dec 2025

Master of Science, Project Management

GPA: 3.9

Earned Principles in **Quality Management** badge

Relevant coursework: Advanced Project Management Methodologies, Risk Management Strategies, Leadership in Complex Projects

Global Academy of Technology, Bengaluru, India

July 2019

Bachelor of Engineering, Mechanical Engineering

PROFESSIONAL SUMMARY

AGILE PROJECT MANAGER SPECIALIZED IN NETWORK MIGRATION AND PRECISION SCHEDULING

Results-driven Project Manager with 4+ years of experience leading cross-functional teams, managing complex projects, and driving operational excellence across technology, telecom, and enterprise sectors. Adept at stakeholder communication, risk management, and Agile methodologies (Scrum, Kanban, Waterfall) to ensure seamless project execution

EXPERIENCE

Accenture India

Dec 2021 - Nov 2023

Project Manager

Bengaluru, India

- Coordinated network migration projects across 500+ sites using JIRA and Microsoft Project, boosting delivery timelines by 30% through optimized scheduling and resource allocation.
- Managed projects' \$500K+ budgets, ensuring budget management and compliance with standards while mitigating financial risks.
- Defined project scope and milestones with Smartsheets and Trello, aligning Agile and Waterfall methodologies to organizational goals for stakeholder communication.
- Redesigned processes in Google Sheets and MS Office Suite, cutting delays by 20% via process improvement across cross-functional teams.
- Led Scrum ceremonies with Asana, enhancing team collaboration and achieving milestones for projects.
- Built risk mitigation strategies using Azure DevOps, maintaining timelines and scope to deliver all projects on time with quality control audits, improving customer retention by 10%.

Altruist Technologies Pvt Ltd.,

Mar 2019 - Oct 2019

Business Development Executive (Operations)

Bengaluru, India

- Enhanced client relationships by resolving queries using Trello, improving satisfaction by 20% through seamless stakeholder communication.
- Crafted project proposals and KPI-driven reports in MS Office Suite, aligning Agile outcomes with business goals for 5+ clients
- Optimized onboarding workflows with Google Sheets, boosting efficiency by 15% through process improvement and team collaboration

Acculine Software Pvt Ltd.,

Nov 2019 - Nov 2020

Customer support executive

Bengaluru, India

- Managed 100+ daily inbound calls, boosting sales leads by 15% through effective need identification and stakeholder communication.
 - Directed high-volume client interactions, elevating satisfaction to 92% through streamlined processes and quality control.
 - Outperformed sales targets by 20%, refining Agile-based engagement strategies with data-driven insights.
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SKILLS

- **Technical:** Data Analysis, Workflow Optimization, Project Tracking
 - **Methodology:** SDLC, Agile, Waterfall, Scrum, Kanban, SDLC.
 - **Soft Skills:** Leadership, Collaboration, Problem-Solving
 - **Project Management Tools:** MS Project, MS Excel, MS SharePoint, Jira, MS office
 - **Soft Skills:** Time management, Leadership, Management, Problem-solving, Negotiation, Decision-Making, Documentation and Presentation, Verbal communication, Sprintplanning sprint reviews, Interview Sessions. SWOT Analysis.
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CERTIFICATIONS

- **Jira byAtlassian**— Coursera, Oct 2024
- **JPMorgan Chase & Co. Agile Job Simulation**— Forage, Jul 2024
- **Accenture North America Project Management Job Simulation**— Forage, Feb 2024
- **Certified ScrumMaster (CSM)**